What follows is a brief description of a few Federation programs for families:

**Parent Training and Information Center (PTI)**
Provides information and assistance on special education and related matters through Call Center; support groups for parents who speak languages listed at bottom of page; training on special education related topics through workshops and webinars; and intensive training on special education laws and procedures through 45-hour Parent Consultant Training Institute. Call 617-236-7210 / 1-800-331-0688

**LINK Center/PTI**
Provides young adults and their families with information about transition, supports and services to achieve their future vision. Planning a Life is a two-day transition planning conference held three times a year statewide. To learn more and join, visit: [https://groups.yahoo.com/neo/groups/FCSNtransition/info](https://groups.yahoo.com/neo/groups/FCSNtransition/info)

**Family TIES of Massachusetts**
Provides emotional support, information, and referrals to local resources. Connects parents experiencing challenges to parents experienced with those challenges. Call 1-800-905-8437.

**Mass Family Voices/Family to Family Health Information Center**
Provides information on health insurance related issues including eligibility for MassHealth and private insurance coverage for children. Call 617-236-7210/1-800-331-0688 ext. 301. Also hosts an online discussion group where families and professional partners share resources and information. To learn more and join, visit: [https://groups.yahoo.com/neo/groups/massfamilyvoices/info](https://groups.yahoo.com/neo/groups/massfamilyvoices/info)

**Family and Community Engagement**
Provides information, resources, and training to help families and schools work together toward student success.

**Massachusetts Association of Special Education Parent Advisory Councils (MassPAC)**
Provides information, training, and networking opportunities to special education parent advisory councils (SEPACs) and the professionals who collaborate with them.

**Recruitment, Training & Support Center (RTSC) for Special Education Surrogate Parents (SESPs)**
Provides training and support to volunteers interested in becoming a special education decision maker for an eligible student in the care of the Department for Children and Families (DCF). To volunteer, or for more information visit us at [www.fcsn.org/rtsc](http://www.fcsn.org/rtsc)

**Visions of Community Conference**
Annual conference held in March in Boston. Workshop topics include behavior management, transition, medical and insurance issues, language access, Autism, bullying, trauma and learning, and much more. Network with other families and professionals in field; learn about resources from more than 70 exhibitors.

**The Federation has staff members who speak the languages listed below. Please call 1-617-236-7210 or 1-800-331-0688 and the following extensions for assistance:**
Ext. 358 for Cantonese & Mandarin; Ext. 329 for Portuguese; Ext. 330 for Spanish; Ext. 328 for Vietnamese